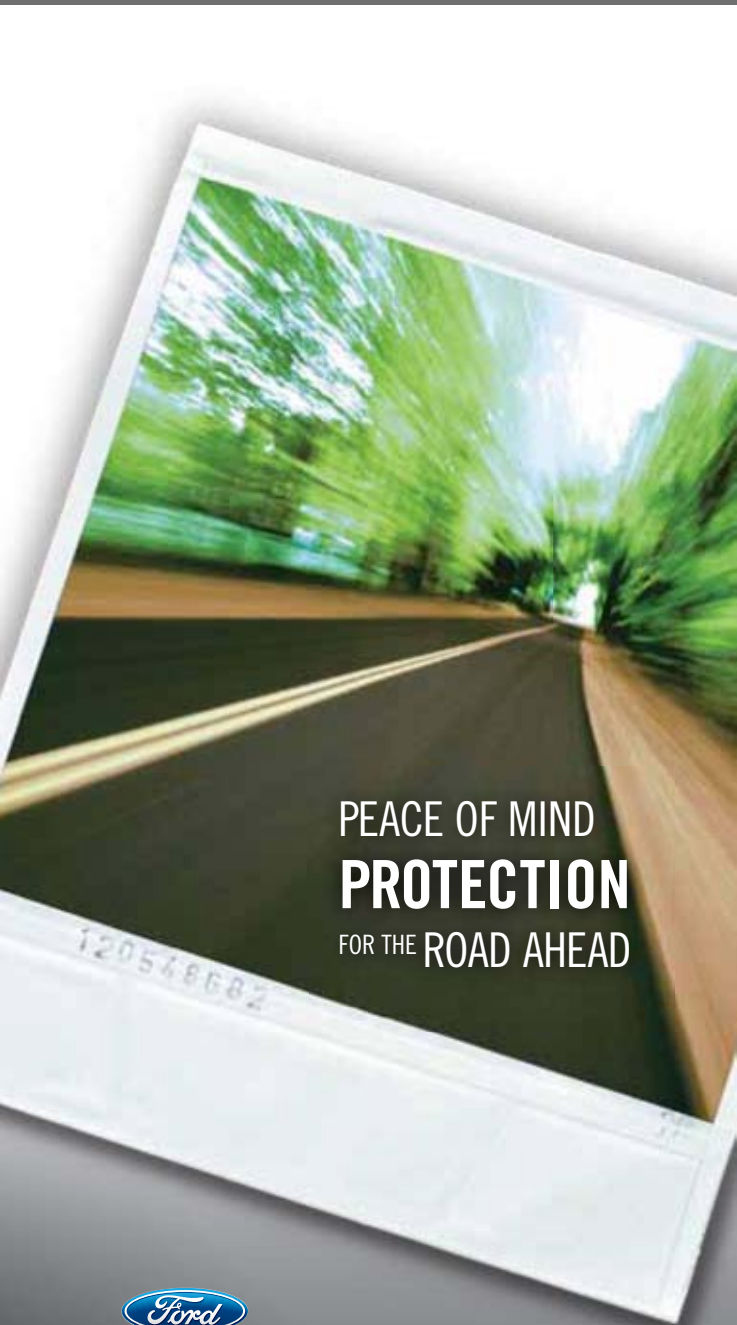


PREMIUM CARE



PEACE OF MIND
PROTECTION
FOR THE ROAD AHEAD



Extended Service Plan

PREMIUMCARE IS THE MOST COMPREHENSIVE EXTENDED SERVICE PLAN PROTECTION OFFERED BY FORD

PremiumCARE covers the parts and labour to repair over **500 covered components** – engine, transmission, steering, brakes, electrical, and more – for up to 7 years or 200,000 kilometres (whichever comes first). Your vehicle is factory-equipped with advanced technologies and high-tech components. With PremiumCARE, they are covered.

FOR NEW PLANS

- Coverage begins at the time of plan purchase and ends at the selected time or distance travelled limitation (whichever occurs first); time and distance travelled limitations are calculated from zero kilometres and the warranty start date (whichever occurs first).

NEW VEHICLE PLANS

TIME AND DISTANCE SELECTION					
km	3 years	4 years	5 years	6 years	7 years
60,000			✓	✓	✓
80,000	✓	✓	✓	✓	✓
100,000	✓	✓	✓	✓	✓
120,000	✓	✓	✓	✓	✓
150,000	✓	✓	✓	✓	✓
200,000				✓	✓

FOR USED PLANS

- Coverage begins at the time of plan purchase and ends at the selected time or distance travelled limitation (whichever occurs first).
- For Ford, Lincoln, or Mercury vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty, coverage begins at the expiration of the Basic Coverage of the New Vehicle Limited Warranty.

USED VEHICLE PLANS

Current kms	TIME AND DISTANCE SELECTION							
	3 mths/ 5,000 km	6 mths/ 10,000 km	1 yr/ 20,000 km	2 yrs/ 40,000 km	3 yrs/ 60,000 km	4 yrs/ 80,000 km	4 yrs/ 80,000 km	5 yrs/ 100,000 km
0-160,000	✓	✓						
0-65,000			✓	✓	✓	✓	✓	✓
65,001-100,000			✓	✓	✓	✓	✓	✓
100,001-130,000			✓	✓	✓			
130,001-160,000			✓					

GO FOR THE PLUS!

By selecting a PC Plus! Plan you get the ultimate Ford Extended Service Plan for your vehicle. PC Plus! is available as a 5 year/100,000 kilometre or 6 year/120,000 kilometre plan, providing PremiumCARE component coverage, PLUS a \$0 deductible! Ask your Dealer for details.

PREMIUM CARE

Includes **ROADSIDE ASSISTANCE**

500+

COVERED COMPONENTS

ENGINE



- All internal lubricated parts
- Cylinder block
- Cylinder heads
- Diesel injector pump
- Diesel lift pump
- Engine mounts
- Flywheel
- Flywheel ring gear
- Fuel tank and metal lines
- Gas and diesel fuel injectors and metal fuel lines
- Harmonic balancer and bolt
- Manifold (exhaust and intake)
- Manifold and bolts
- Oil pan
- Oil pump
- PCM module
- Radiator and radiator fan
- Seals and gaskets
- Thermostat
- Thermostat housing
- Timing chain cover
- Timing chain (gears or belt)
- Turbocharger/Supercharger unit (factory installed)
- Valve covers
- Water pump

TRANSMISSION



- All internal parts
- Kickdown linkage
- Seals and gaskets
- Torque converter
- Transfer case (including all internal parts)
- Transmission case
- Transmission linkage
- Transmission module (external)
- Transmission mounts

REAR-WHEEL DRIVE



- Axle shafts
- Bearings (rear)
- Drive axle housing/front axle housing for 4x4 (including all internal parts)
- Driveshaft
- Retainers
- Seals and gaskets
- Universal and constant velocity joints

FRONT-WHEEL DRIVE



- Axles, seals and gaskets
- Bearings (front)
- Final drive housing/rear axle housing for AWD (including all internal parts)
- Hubs, automatic front locking (four-wheel drive)
- Locking rings (four-wheel drive)
- Seals and gaskets
- Universal and constant velocity joints

STEERING



- Column lock (tilt wheel)
- Control valve
- Cooler and metal lines
- Idler arm
- Power steering pump/Electric power steering actuator
- Pulley assembly
- Seals and gaskets
- Steering column
- Steering gear housing, manual and power (including all internal parts)
- Steering shaft
- Underbody steering linkages and couplings

These Are The Only Components Not Covered By PremiumCARE:

MECHANICAL – Service adjustments, brakes (front hub, drums, shoes), filters, fluids, lubricants, light bulbs, wheel balancing, wheel alignment

BRAKES



- Anti-lock brake module and sensors
- Backing plates
- Brake booster (power)
- Calipers
- Combination valve
- Metal lines and fittings
- Master cylinder
- Parking brake linkage and cables
- Retainers and clips
- Self-adjusters
- Shaft (brake pedal)
- Springs
- Wheel cylinders

FRONT AND REAR SUSPENSION



- Ball joints (upper and lower)
- Control arms (upper and lower)
- Control arm shafts and bushings
- Kingpins and bushings
- Linkage and bushings
- Load leveler suspension system
- MacPherson struts (front and rear)
- Roll stability control
- Spindle and spindle supports
- Springs (front and rear)
- Stabilizer bar
- Tie rods

ELECTRICAL



- Alternator
- Charge and volt gauges
- Control Trac 4WD system/ Intelligent 4WD system
- Distributor housing and shaft
- Driver's seat position sensor
- Dual zone electronic automatic temperature control
- DVD family entertainment system
- Electronic ignition module
- Fuel pump
- Heated backglass (electrical only – not glass damage or breakage)
- Ignition coil
- Ignition lock
- Ignition module (electric)
- Ignition switch
- Power mirrors (not glass damage or breakage)
- Power running boards
- Radiator fan relay
- Rear window power sunshade
- Speedometer/Odometer (electrical and mechanical)
- Starter motor
- Starter motor solenoid
- Switches (manually operated electrical)
- Temperature gauge
- Voltage regulator
- Wiper-activated headlamps
- Wiper motors
- Wiring harnesses (excluding spark plug wires)

AIR CONDITIONING AND HEATING



- A/C accumulator
- A/C clutch
- A/C clutch bearings
- A/C compressor
- A/C compressor/clutch switch
- A/C compressor head
- A/C compressor seals
- A/C condenser
- Automatic temperature control
- Evaporator
- Field coil
- Heater blower motor
- Heater control assembly
- Heater core assembly
- Instrument panel registers and air ducts
- Pulley

HIGH-TECH



- Adaptive cruise control
- Air suspension (selected electronic components)
- Anti-theft alarm (factory installed)
- Active park assist
- BLIS® (Blind Spot Information System)
- Compass and thermometer readout displays
- Cross traffic alert
- Ford Link™ system
- Ford Work Solutions™³
- Forward sensing system
- Fuel mixer (alternative)
- In-dash navigation system (factory installed)
- Instrument cluster (excluding dash pad)

- Keyless entry system (excluding door handles)
- Message centre
- MyFord Touch™ and MyLincoln Touch™
- Power antenna
- Power door locks and retainer clips (excluding door handles)
- Power seat motors
- Power window motors/regulators
- Rain-sensing wipers
- Refrigerated console
- Reverse camera system
- Reverse sensing system
- Safety canopy
- Securicode™ keyless entry
- Securilock™ passive anti-theft ignition system
- Sensor (alcohol)
- SOS post-crash alert system
- Speed control
- Stationary elevated idle control (factory installed)
- SYNC
- Trailer brake module (factory installed)
- Unique Hybrid/Electric vehicle components (excluding high-voltage battery and cables)

hose clamps, catalytic converter), wheels, tires, tune-ups, components.

EXTERIOR – Service adjustments, glass and fixed (non-moving) body panels, glass, mouldings, ornamentation, paint, rust, sheet metal, structural components, sideview mirrors (glass and housing), water leaks, wind noise, weatherstripping, wheel covers and ornaments, convertible top, fabric, zippers and fasteners.



EMISSIONS



- Air check valve assembly
- Air control valve
- Air idle vacuum valve
- Air supply valve (hose and tube)
- Barometric pressure sensor
- DEF system (excludes catalyst)
- ECC relay assembly
- EGR control valve
- EGR pressure sensor
- EGR regulator assembly
- EGR valve adapter
- EVAP vapour storage canister
- Idler air control valve
- Knock sensor
- PCV hose assembly
- PCV valve
- PCV vapour filter
- Temperature sensor (engine coolant)
- Vacuum restrictor
- VAF sensor

SAFETY



- Air bag module assembly
- Collision warning with brake support
- Diagnostic module assembly (air bag)
- Door ajar warning switch assembly
- Guides, bezels, brackets and supports (safety belts/shoulder straps)
- Head restraint retainers and sleeves (safety belt)
- Key, SecuriLock™ (microchip encoded key)
- Lane departure warning with lane keep assist
- Lock cylinder (door)
- Lock lever assembly (door)
- Lock lever assembly (tailgate)
- Lock lever retainers, clips and brackets
- Module (passive restraint)
- MyKey™
- Safety belt buckle (front and rear)
- Safety belt motor drive assembly
- Safety belt restraint carrier
- Safety belt retractors
- Safety belt track assembly
- Safety belt warning chime assembly
- Sensors (air bag)
- Shoulder strap track assembly
- Wiring assembly (air bag)

AUDIO



- Antenna, radio (base assembly)
- Audiophile sound system
- Brackets, cables and wiring
- Cellular phone, receiver, handset, speaker assembly and antenna (factory installed)
- Controls (rear seat)
- Radio (AM, AM/FM), speakers, digital CD player, graphic equalizer, premium sound amplifier (factory installed)
- Rear entertainment system (factory installed)

parts, bumpers, door handles, underbody framework, weatherstrips, wheels, wheel studs, wheel covers.

INTERIOR – Buttons, carpets, dash pad, door and window handles, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

PREMIUM CARE

TRAVELLING WELL WITH PREMIUMCARE

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a PremiumCARE Plan helps to protect you against unexpected repair bills, thanks to the additional coverage of over **500 vehicle components**.

CONFIDENCE FOR THE ROAD AHEAD

- PremiumCARE is Ford's most comprehensive extended service plan, covering more than **500 components**, including high-tech and safety parts.
- PremiumCARE protects you against the cost of unexpected repair bills after your Basic Coverage under the New Vehicle Limited Warranty expires by covering over **500 vehicle components**.

ROADSIDE ASSISTANCE

ESP Roadside Assistance covers the following services for the duration of your selected PremiumCARE Plan coverage:

- Towing
- Flat Tire Change
- Travel Planning
- Winch Out
- Emergency Travel Expense Reimbursement
- Battery Boosting
- Lockout Assistance
- Fuel Delivery

FIRST-DAY RENTAL VEHICLE BENEFITS

PremiumCARE provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your ESP. You will be reimbursed up to a maximum of \$30/day (\$45/day for Lincoln vehicles) for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT*

Optional first-day rental coverage up to \$75/day for up to 10 days for a repair covered by the Basic Coverage under the New Vehicle Limited Warranty or your PremiumCARE is available.

DEDUCTIBLE OPTIONS

PremiumCARE has a \$100 standard deductible. \$0*, \$50, \$200, and "Disappearing" deductible options are available.

COMPLEMENT YOUR PREMIUMCARE WITH FMPP

Complement your PremiumCARE with a Ford or Lincoln Maintenance Protection Plan (FMPP or LMPP) to cover all your vehicle's scheduled maintenance requirements, plus 8 wear items. Ask your Dealer for details.

*New Plans only



Extended Service Plan



Service at all Ford and Lincoln Dealers in Canada and the U.S.



100% Backed by Ford Motor Company of Canada, Limited

The only Extended Service Plan backed by Ford Motor Company of Canada, Limited



Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



Genuine Ford Parts and Service

Repairs are made with Ford approved parts by Ford factory-trained Technicians



24-Hour Roadside Assistance

For 24-hour roadside assistance, call 1-800-665-2006



First-Day Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



Coverage is Transferable

PremiumCARE is transferable and may increase the resale value if you sell your vehicle



Easy Financing

May be included in your finance contract in most cases



Peace of Mind Protection

A smart way to help protect your investment for only pennies per day

This brochure is intended to provide general information about Ford ESP as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Guide for complete details of the New Vehicle Limited Warranty.

VEHICLE MAKE _____	MODEL _____	DATE OF PURCHASE _____
YEAR _____	<input type="checkbox"/> NEW <input type="checkbox"/> PRE-OWNED	/ /
TIME/DISTANCE _____	PRICE \$ _____	ODOMETER _____

