



We value your business and are committed to keeping you informed about matters affecting your account. As you may know, Canada Post may experience a labour disruption in the near future.

Here's what you need to know

- Ford Credit's online Account Manager lets you obtain your latest invoice, view your payment history and transmit documents to us using our secured website. It's easy to sign up if you have not already. From the Ford Credit home page, click on "Register for Online Access" and follow the prompts.
- To make payments on time, we suggest AutoDebit, telephone pay through your financial institution, Western Union Quick Collect or courier. From the Ford Credit homepage, click on "Ways to Pay" for more information on payment methods.

We are here to service you. If you have questions, please contact us at:

- 1 877 636-7346 (Toll Free)
- 1 888 767-5996 (TDD for hearing impaired callers)

Our Customer Service Centre hours are as follows:

Monday to Thursday, 8 AM to 10 PM EST
Friday, 8 AM to 7 PM EST
Saturday, 9:00 AM to 3 PM EST