



FORD CREDIT
CRÉDIT FORD

Ford Credit Offers Customers Financial Relief After Natural Disasters

Ford Credit Canada Company has a message for customers recovering from natural disasters: We're here to help.

The company's disaster relief program allows qualified customers to delay one or two monthly payments (two or four bi-weekly), resuming their regular payment schedules when their situations improve.

Disaster extensions are available to qualified customers who are financing or leasing vehicles with Ford Credit. Interest may continue to accrue on the deferred payment(s).

To request disaster relief, customers may call our Customer Service Centre toll free at 1-877-636-7346, extension 35600 or 1-888-767-5996 (TDD for hearing impaired callers).

Our Customer Service Centre hours (EST) are as follows:

Monday-Thursday – 8:00 a.m. – 10:00 p.m.

Friday – 8:00 a.m. – 7:00 p.m.

Saturday – 9:00 a.m. – 3:00 p.m.

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